

Lord and Peace Consulting – Our Privacy Policy

Introduction: This privacy policy sets out how Lord & Peace Consulting uses and protects any information that you give when you use this website.

Lord and Peace Consulting is committed to ensuring that your privacy is protected and to maintaining the security of any personal information received from you. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement. We strictly adhere to the requirements of the data protection legislation in the UK. You may also visit our site anonymously.

1. The information we collect

When you make any enquiry for services on our site, Lord & Peace Consulting will collect general information about you such as your name, contact details and email address. We may also collect other types of personal information during the course of dealing with you, for example, the times when you book a session. We may also collect information about your usage of our website as well as information about you from e-mails you send to us.

2. How we use your information

Lord & Peace Consulting will use the personal information we collect for the purpose disclosed at the time of collection, or otherwise as set out in this Privacy Policy. We require this information to understand your needs and provide you with a better service. We will not use your personal information for any other purpose without first seeking your consent, unless authorised or required by law. Any of the information we collect from you may be used in the following ways:

- To answer your inquiry by telephone, Skype or email.
- To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you).
- To improve customer service (your information helps us to respond more effectively to your requests).
- To book coaching, mentoring or group coaching sessions at your request.
- To send periodic promotional emails. The email address you provide may be used to send you information about offers, services or other information that we believe may be of interest to you related to coaching.

Note: If at any time you would like to unsubscribe from receiving future emails please send an email to info@lordandpeace.com with the word UNSUBSCRIBE in the subject line.

The information you provide to us will be held on computers in the UK. Your personal information will be kept strictly confidential. It is never sold, given away, or shared with anyone, unless we're required to do so by law.

3. Access to your information

You can request access to the personal information that Lord & Peace Consulting holds about you by emailing info@lordandpeace.com as set out below. We will provide you with access to your personal information unless we are legally authorised to refuse your request. If you wish to change personal information that is out of date or inaccurate at any time please contact us. After notice from you, we will take reasonable steps to correct any of your information that is inaccurate, incomplete or out of date. If you wish to have your personal information deleted please let us know and we will delete that information wherever practicable.

4. How we protect your information

We are committed to ensuring that your information is secure. Your information will be held for a reasonable period or as long as the law requires.

5. Cookies

Cookies are small amounts of information that we store on your computer. Unless you have indicated your objection when disclosing your details to us, our system will issue cookies to your computer when you log on to the site. You should also be aware that general information can be automatically collected through the use of cookies. Such information will not identify you personally as it is statistical data about our visitors and their use of our site. This statistical data does not identify any personal details whatsoever.

Overall, cookies help us provide you with a better website experience, by enabling us to monitor website traffic and to personalise the contents of the site for you. You may set up your computer to reject cookies although, in that case, you may not be able to use certain features on our site.

6. Changes to this Privacy Policy

Lord & Peace Consulting may amend this Privacy Policy from time to time by having the amended version on our website at www.Lordandpeace.com. We recommend that you check our website from time to time to inform yourself of any changes in this Privacy Policy or any of our other policies.

7. Contacting us

If you have any questions, queries or problems relating to this privacy Policy or our information handling practices in general, please contact us by info@Lordandpeace.com.